

## DENTAL MEMBERSHIP PLAN TERMS AND CONDITIONS

The following terms and conditions apply to your enrollment in the dental membership plan at Seattle Smiles Dental. The dental membership plan is not an insurance plan and is not intended to replace dental insurance. A dental membership plan is a membership program for prepaid dental services for use at our office. All other services are discounted at the rates and terms outlined in this agreement.

### A. THE DENTAL MEMBERSHIP PLAN

- **INCLUDED SERVICES:** The dental membership plan is a prepaid plan for included services as outlined in **Section G**. As long as your membership fees are current, you will not be charged for the included services. Other plan options are available depending on your required type and frequency of preventive service(s).
- **NON-INCLUDED SERVICES:** If you receive or require services that are not included services, you are responsible for paying our office for these non-included services as outlined in **Section H**. There is a 15% discount on all non-included services. The discount for non-included services applies to dental services provided by our team and does not apply to broken/late appointment fees, finance charges, credit card chargeback fees and banking institution non-sufficient funds fees.
- You must be current on membership fees in order to receive any included services at no charge or discounts on non-included services.
- You may not combine a dental membership plan with any other in-office promotions or dental discount plans, dental insurance (public, government and/or private) due to dental insurance contractual agreements.

**B. CHANGES TO THESE TERMS AND CONDITIONS:** Seattle Smiles Dental reserves the right at any time to modify or discontinue these terms. We will notify you of any material changes to these terms by email to the email address that you have registered with us. If you do not agree with the new terms, you may cancel your membership. Your continued use of the dental membership plan after any changes to these terms constitutes your acceptance of the revised terms and conditions.

**C. ACTIVATION FEE:** There is a \$99 activation fee for new membership or re-enrollment in the dental membership plan. The first month's membership fee is waived. The activation fee is waived when switching between membership plans.

### D. DENTAL MEMBERSHIP PLAN FEE:

- Dental membership plan fees will be paid by a recurring monthly fee, and your payment method on file will be billed automatically. We do not accept an annual lump sum payment.
- It is your responsibility to notify us if your payment method has changed. In the case that a payment is declined, we allow a 30-day window to bring your account current before terminating the membership plan and will make attempts to contact you. If you decide to re-enroll after being terminated from the plan, you will be responsible for the activation fee.
- Should we increase the membership fee of the dental membership plan, you will receive an email notification of the fee increase no less than 30 days before the new fees become effective. If you do not agree to the increase, you may cancel your membership.

**E. REFUNDS:** We do not provide refunds except for the following three situations:

1. If you cancel your membership within the first 90-day period following your enrollment and have not utilized any dental services, we will provide a full refund of your paid membership fees (not including the activation fee).
2. If you cancel your membership within the first 90-day period following your enrollment and **have** utilized any dental services, we will bill you for the services rendered to you at your dentist's then-current, non-discounted UCR (usual and customary rates), or what you have paid in membership fees (not including the activation fee), whichever one is greater. Payment in full for any services rendered by your dentist during this period will be required prior to cancellation of your membership in the dental membership plan and the issuance of a refund.

3. If our office terminates your membership in the dental membership plan (for delinquent non-payment of the recurring membership fee or for being terminated as a patient), you may receive a refund according to the following two situations in sections E.1 and E.2 above.
  - No refund will be given if it has been more than 90 days following your enrollment.

#### **F. OTHER TERMS AND CONDITIONS**

- The dental membership plan is not transferable to any other individual or other office.
- Your plan benefit year starts from the 1<sup>st</sup> day of the month you joined the plan. For example, if you joined July 15<sup>th</sup>, your plan benefit year would be from July 1<sup>st</sup> of this year to July 1<sup>st</sup> the subsequent year.
- Health Savings Accounts (HSA) or Flexible Spending Accounts (FSA) may be able to be used to pay for membership plans. Please consult with your HSA/FSA for eligibility requirements.
- Periodontal maintenance program patients have had prior history of periodontal therapy. If you are a new patient, we will make a recommendation after your comprehensive examination and you will be given the opportunity to switch to the appropriate membership plan.
- If you wish to receive an additional cleaning but do not wish to change your dental membership plan, your cleaning will be discounted at the “non-included services” rate of 15%.

#### **G. INCLUDED SERVICES**

Preventive care 100% covered including:

- Cleanings or periodontal maintenance cleanings as outlined below in our following plans:
  - Adult Plan—2 routine cleanings
  - Adult Plus Plan—3 routine cleanings
  - Child Plan—2 routine cleanings, ages 12 and younger
  - Perio 3 Plan—3 periodontal maintenance cleanings, every 4 months
  - Perio 4 Plan—4 periodontal maintenance cleanings, every 3 months
- 2 examinations (includes periodic and/or comprehensive examination)
- 1 limited/emergency examination
- Any necessary x-rays
- 2 fluoride varnish treatments

#### **H. NON-INCLUDED SERVICES**

- 15% savings on all other services including, but not limited to, restorative dental care, fillings, sealants, crowns, mouthguards, silver diamine fluoride applications, Invisalign®, whitening and Botox®.

#### **CDT dental codes in INCLUDED SERVICES**

Periodic, limited, and comprehensive examinations (D0120, D0140, D0145, D0150, D0160, D0180)

Radiographs (D0210, D0220, D0230, D0240, D0270, D0272, D0273, D0274, D0277)

Regular cleanings (D1110, D1120) or periodontal maintenance cleanings (D4910), depending on your plan

Fluoride varnish (D1206)

**Dental Membership Plan Selection (check one)**

- Adult Plan                      \$61/month      2 routine cleanings
- Adult Plus Plan                      \$72/month      3 routine cleanings
- Child Plan                      \$53/month      2 routine cleanings, ages 12 and younger
- Perio 3 Plan                      \$89/month      3 periodontal maintenance cleanings, every 4 months
- Perio 4 Plan                      \$105/month      4 periodontal maintenance cleanings, every 3 months

Print name of patient: \_\_\_\_\_

Signature of patient of responsible party: \_\_\_\_\_ Date: \_\_\_\_\_

Relationship of responsible party to patient (if not self): \_\_\_\_\_



OFFICE USE AREA ONLY:

Activation fee: \_\_\_\_\_ Monthly fee: \_\_\_\_\_ Fee due today: \_\_\_\_\_

Today's date: \_\_\_\_\_ Plan benefit year start date: \_\_\_\_\_

Activation Fee \$99  
1st monthly fee waived

Activation Fee waived